

2025 BOUNDARIES AND SCOPE OF ESG REPORTING

Naspers is a global technology group with businesses and investments in growth markets around the world.

Contents

- I Environmental indicators
- I Organisational boundary
- I Operational boundary
- 2 Definitions
- 2 Preparation for emissions data
- 5 Social impact indicators
- 5 Data privacy indicators
- 6 Ethics and compliance indicators



Boundaries and scope of ESG reporting

Naspers is building a leading lifestyle ecommerce company in Latin America, India, Europe and South Africa. We actively engage in the environmental, social and governance (ESG) performance of our subsidiaries and are committed to improving transparency in adherence with reporting standards.

Environmental indicators

We work closely with our subsidiaries on accounting and reporting of their carbon emissions. We provide all subsidiaries with a carbon data management tool and support our businesses with data-driven analyses to define a baseline and set company-specific targets for greenhouse gas (GHG) emissions. We measure and disclose the scope 1, scope 2 and material scope 3 emissions of corporate and all subsidiaries. This document summarises the definitions, scope and boundaries of the reported KPIs.

Organisational boundary

Reporting period

Consolidation approach

Description of the businesses and organisations included in the organisational boundary 01 April 2024 to 31 March 2025 (FY25)

Financial control

We identify three parts to our value chain as a group:

- > Our own operations (corporate)
- > Our supply chain (consisting of consultants, lawyers etc)
- > Our investment portfolio (subsidiaries)

Naspers corporate

Takealot

Media24

Prosus corporate

eMAG

PayU OLX

Naspers group (consolidated)

iFood

GoodHabitz

Stack Overflow

Segment	Subsidiary	
Food Delivery	iFood group	
Classifieds	OLX Group	
Payments and Fintech	PayU group	
Edtech	GoodHabitz	
	Stack Overflow	
Etail	eMAG group	
	Takealot	
Media	Media24	

Prosus group (consolidated)

Operational boundary

The diversity of our subsidiaries, not only in terms of business sector and geography, but also in their relative maturity, means that the nature of their material impacts, and how to define them, will vary. From the 15 categories within scope 3, each individual subsidiary will map and report on scope 3 categories that are relevant and material to their business model. Group level scope 3 reporting for this financial year includes five of the most significant categories, including those that are common across the group (CI - purchased goods and services, C6 – business travel and C9 – downstream transportation and distribution, C11 – use of sold products, C15 – Financed emissions), considering the diversity in businesses and operating models, with each subsidiary choosing to report at least two categories that are most material to them.



Entity	GHG indicators
Naspers corporate	Scope 1, scope 2, scope 3 C1, C6, and C15
Prosus corporate	Scope I, scope 2, scope 3 CI, C6, and CI5
eMAG	Scope I, scope 2, scope 3 CI and CII
Takealot	Scope 1, scope 2, scope 3 C1 and C9
Media24	Scope 1, scope 2, scope 3 C1 and C9
PayU	Scope 1, scope 2, scope 3 C1 and C6
OLX	Scope 1, scope 2, scope 3 C1 and C6, C11
iFood	Scope 1, scope 2, scope 3 C6 and C11
GoodHabitz	Scope 1, scope 2, scope 3 C1 and C6
Stack Overflow	Scope 1, scope 2, scope 3 C1 and C6

Definitions

Definitions for scope 1, 2 and 3 emissions are derived from GHG Protocol Corporate Accounting and Reporting Standard, and Corporate Value Chain (scope 3) Standard.

Scope 1: Direct emissions resulting from the use of fossil fuels and refrigerants for operations at owned or controlled assets and office facilities. Specific activities contributing to direct emissions are described below:

- Mobile combustion: Fuels that are used in the operation of vehicles of other forms of mobile transportation that include gasoline, diesel, liquid petroleum gas (LPG), AdBlue and fuel oil.
- Stationary combustion: Fuels used for activities such as heating, and in the case of inhibited power supply, for generators to keep the operations going. These include natural gas, gasoline, diesel and LPG.
- > Fugitive emissions: Unintentional release of GHG from sources including refrigerant systems.

Scope 2: Indirect emissions resulting from the generation of purchased electricity for owned or controlled assets and office facilities. Electricity purchased for both owned and leased buildings will be included within our scope 2 accounting. We report market-based scope 2 emissions.

Scope 3: Indirect emissions resulting from activities at assets and facilities not owned or controlled by us as the reporting organisation.

Carbon intensity: Carbon intensity is a measure of carbon emissions occurring from our own/direct operations as defined under scope I and 2 emissions normalised by revenue (tCO₂e/US\$'m).

Energy consumption: The total amount of energy required for own operational activities measured in MWh, in relation to our scope I and 2 emissions.

Preparation for emissions data

Scope 1 and 2 emissions: Emissions are calculated in line with the GHG protocol methodology using primary activity data. This includes the GHG emissions of all entities over which the group has financial control, ie corporate offices and subsidiaries. The new ventures of Naspers are required to report in accordance with the GHG protocol, within two years of acquisition. Nonetheless, acquisitions are encouraged to report before this period on a voluntary basis. Divestments completed before the end of the reporting period are reported on until the day of closure. The carbon-accounting process applies internationally acknowledged and globally orientated emission factors from the Department for Environment, Food and Rural Affairs (scope I), Environmental Protection Agency (scope I), Intergovernmental Panel on Climate Change (scope I), and International Energy Agency (scope 2).

Depending on the operating context of the office space, where possible, we engaged with our leasing agency to install on-site solar panels. Where available on the grid, we procure green energy and for all remaining energy consumption, we procure equivalent Renewable Energy Certificates (RECs).



Scope 3 emissions

> Category 1: All upstream (ie cradle-to-gate) emissions from the production of goods (tangible products), as well as services (intangible products) – extraction, production, and transportation of goods and services acquired by the reporting company in reporting year, not otherwise included in categories 2 to 8.

Description	Emission factor source
Emissions from all products and services including audit, consulting, marketing and IT costs are covered. Data is obtained from the financial system and spend-based emission factors are used, taking location of spend into consideration.	Exiobase database 3.9.1 [2024]
Emissions from all operational expenses including professional services, IT costs, web hosting and administrative services are covered. Data is obtained from the financial system and spend-based emission factors are used. Primary data was	Environmental Protection Agency [2023]
used where available. Emissions from all products and services including bank charges, IT hosting, professional and administrative services are covered. Data is obtained from the financial system and spend-based emission factors are used, taking location of	Exiobase database 3.9.1 [2024]
spend into consideration. Emissions from all products procured for retail and all purchased services are included. Data is obtained from the internal purchasing journals of each sub-company and SIC codes are used to categorise products based on sector	EXIOBASE 3 3.8.2 [2021]
and location. Spend-based emission factors are used. Emissions from all products procured for retail and all purchased services are included. Purchased services include advertising and marketing, IT hosting and professional and administrative fees. Data is obtained from the financial system	Exiobase database 3.9.1 [2024]
consideration . Emissions from all products and services including paper and printing costs, IT	Exiobase database 3.9.1 [2024]
covered. Data is obtained from the financial system and spend based emission factors are used, taking location of spend into consideration .	Exiobase database 3.9.1 [2024]
marketing, professional and administrative services are covered. Data is obtained from the financial system and spend-based emission factors are used, taking location of spend into consideration.	Exiobase database 3.9.1 [2024]
Emissions from all products and services including software support, marketing, IT and cloud, professional and administrative services are covered. Data is obtained from the financial system and spend-based emission factors are used, taking location of spend into consideration. Primary data was used where available.	
	Emissions from all products and services including audit, consulting, marketing and IT costs are covered. Data is obtained from the financial system and spend-based emission factors are used, taking location of spend into consideration. Emissions from all operational expenses including professional services, IT costs, web hosting and administrative services are covered. Data is obtained from the financial system and spend-based emission factors are used. Primary data was used where available. Emissions from all products and services including bank charges, IT hosting, professional and administrative services are covered. Data is obtained from the financial system and spend-based emission factors are used, taking location of spend into consideration. Emissions from all products procured for retail and all purchased services are included. Data is obtained from the internal purchasing journals of each sub-company and SIC codes are used to categorise products based on sector and location. Spend-based emission factors are used. Emissions from all products procured for retail and all purchased services are included. Purchased services include advertising and marketing, IT hosting and professional and administrative fees. Data is obtained from the financial system and spend-based emission factors are used taking location of spend into consideration. Emissions from all products and services including paper and printing costs, IT and cloud services, marketing, consulting and other administrative fees are covered. Data is obtained from the financial system and spend based emission factors are used, taking location of spend into consideration. Emissions from all products and services including IT and cloud services, marketing, professional and administrative services are covered. Data is obtained from the financial system and spend-based emission factors are used, taking location of spend into consideration. Emissions from all products and services including software support, marketing, IT and cloud, professional a



> Category 6: This category includes emissions from the transportation of employees for business-related activities in vehicles owned or operated by third parties, such as aircraft, trains, buses, and passenger cars, and business travelers staying in hotels.

Entity	Description	Emission factor source
Naspers and Prosus corporate	Emissions from all business-related air travel are included. Distance-based emission factors are used to calculate emissions using passenger kilometres and class information obtained directly from travel agencies.	UK Department of Environment, Food and Rural Affairs 2024
OLX	Emissions from air travel, accommodation, road travel, taxi, rail travel and car rental are included. Majority of emissions are calculated by the distance-based method using distance information from travel agents. For flights, when distance is not available, IATA codes are used in estimation. Where distance information is not available, the spend-based method is used.	UK Department of Environment, Food and Rural Affairs 2024, Environmental Protection Agency [2023]
PayU	Emissions from all business-related air travel are included. Distance-based emission factors are used to calculate emissions using passenger kilometres and class information obtained directly from travel agencies for the majority of emissions. Where distance information is not available, the spend-based method is used.	UK Department of Environment, Food and Rural Affairs 2024
GoodHabitz	Emissions from air travel, accommodation, road travel, taxi, rail travel and car rental are included. Data is obtained from employee expense and finance systems. Emissions are calculated using the spend-based method.	Exiobase database 3.9.1 [2024]
Stack Overflow	Emissions from air travel, accommodation, road travel, taxi, rail travel and car rental are included. Data is obtained from employee expense and finance systems. The majority of emissions are calculated by the distance-based method using distance information. For flights, when distance is not available, IATA codes are used in estimation. Where distance information is not available, the spend-based method is used.	UK Department of Environment, Food and Rural Affairs 2024, Exiobase database 3.9.1 [2024]
iFood	All business travel (air, lodging, car and bus) emissions are included, air travel is split into individual legs and measured distance-based (per GHG Protocol Brazil/DEFRA), while other modes use spend-based US EPA EEIO factors.	GHG Protocol Brazil/DEFRA [2023], US EPA EEIO [2024]



> Category 9: Transportation and distribution of products sold by the reporting company in the reporting year between the reporting company's operations and the end consumer (if not paid for by the reporting company), including retail and storage (in vehicles and facilities not owned or controlled by the reporting company).

Entitv	Description	Emission factor source
Takealot Media24	All deliveries carried out by Takealot are included. Weekly reports from internal travel systems on deliveries are obtained and average distance travelled is estimated based on collection point and delivery point using GPS co-ordinate calculations. Emissions are calculated based on distance information and the type of vehicle used.	UK Department Of Environment, Food and Rural Affairs 2024
	All downstream transportation and distribution related emissions not already included in Scope I and 2 are covered. Data is obtained from the financial system and spend based emission factors are used taking location of spend into consideration.	Exiobase database 3.9.1 [2024]

Category 11: Captures use-phase emissions from sold goods and services, including deliveries, digital platform use, electrical product energy consumption, and second-hand vehicle resale. Estimates are based on usage patterns, product lifespans, energy consumption, and vehicle mileage.

Entity	Description	Emission factor source
iFood	Includes emissions from (I) full-service food deliveries placed via the iFood platform - calculated using internal routing data by distance, transport mode, and fuel type; and (2) energy use from time spent by customers, drivers, and business users on the iFood app and tools, estimated via average battery consumption and electricity emission factors.	GHG Protocol Brazil (2024)
eMAG	Captures emissions from energy consumed during the use-phase of electrical products sold via eMAG, based on product-specific power ratings, average daily use, and a standard two-year lifespan.	ANRE (2023)
OLX	Covers use-phase emissions from resale of second-hand vehicles, using a tank-to-wheel approach based on estimated remaining mileage and per-km emission factors. Emissions are adjusted by vehicle class, with caps applied and exclusions for salvage and electric vehicles.	EPA (2023)

Category 15: Financed emissions from our investment portfolio, including listed and unlisted companies with both controlling and non-controlling stakes

Entity	Description	Emission factor source
Prosus	Financed emissions (Category 15) are calculated for both controlling and non-controlling investments across listed and unlisted assets. We apply a combination of investment-specific and average data methods, depending on data availability and quality. Each company is assigned to an appropriate sector using the EXIOBASE v3.9 classification, with emission factors sourced from the 2023 PCAF database. Where needed, regional averages and proxy estimates are used to ensure full portfolio coverage, with all financial inputs aligned to consolidated disclosures	PCAF database – EXIObase [v3.9] [2023]



Estimations

We use primary and secondary data for our emissions calculations to the fullest extent. When data is not available for a period we rely on extrapolation to ensure that the full reporting period is covered in our emissions reporting. For scope I and 2 emissions, when primary data is not available for a month, we use a three-month rolling average to ensure completeness. For scope 3 emissions when data for a month is not available, we use an II-month average to ensure completeness of the reporting period.

Social impact indicators

Input: Budget spend

Labs

- I Total actual spend.
 - > This relates to:
 - direct programme costs
 - staff costs specifically for people with disabilities (PWDs) stipends
 - > This would exclude all indirect costs that are not attributed to the programmes.
- 2 Total approved direct programme spend on training, as per agreed contract with the implementing partner (IP).
- 3 Staff costs only includes stipends for PWDs enrolled in a skills programme. These are contract-based, and stipend figures are stipulated in the contract.
- 4 Labs does not pay operating costs directly. Implementing partners are paid the full value as per agreed contract(s), which would include their operating costs.

Output: # Skills training completed

Training completion refers to all trainees who have successfully completed the training content of the course they are enrolled for. Classroom training is measured on completion of the enrolled training programme. Bursary programme is measured on completion of a semester or year of study, as confirmed by the university. The number of learners is accounted for by programme completion.

Output: # of youth accessing work experience / opportunities

Naspers Labs addresses youth unemployment through digital skills training, access to technology careers, and support to youth-led, tech-enabled micro-businesses. Digital skilling prepares young people for work-readiness training, internship opportunities, learning and ultimately employment opportunities or entrepreneurship.



Data privacy indicators

Data protection officer/CPO/privacy leader/privacy manager appointments:

The number of full-time employees (FTE) at year-end engaged both at corporate and in group companies (majority-owned/controlled), who:

- As part of their role/job description are assigned tasks related to the implementation of a privacy programme
- As part of their yearly assessment/goals are assessed for the completion of tasks related to the implementation of a privacy programme
- May have statutory obligations under respective privacy laws (like Data Protection Officer (GDPR/LGPD) or Information Officer (POPIA) etc)
- > Are appropriately qualified as recognised by holding an external privacy certification, such as the privacy certifications issued by the International Association of Privacy Professionals (IAPP).

If an FTE is not dedicated in 100% to only completion of tasks related to the implementation of a privacy programme, then that FTE is only calculated for 50% of FTE.

Human resources/training/external certifications:

The number of certifications issued by the International Association of Privacy Professionals (IAPP) that have been obtained by individuals across corporate and subsidiaries. The certifications that are considered valid for this indicator are CIPP-E, CIPT, CIPP-US and CIPM and AIGP.

Number of audits, as aligned with our approach in the past FYs:

The number of audits conducted by the risk and audit function. Scope of audits included in the KPI:

- Privacy audits (eg consent management, addressing individual rights, compliance with specific legislation like POPIA, LGPD, etc)
- Security audits if related to security of data sets containing personal data – from the perspective of risk of breach, availability etc
- Access management audits if related to access/risk of unauthorised access to datasets containing personal data of end customers, employees etc.

Excluded:

- > Any financial audits
- Security audits related to data sets not containing personal data
- > Process-based audits not related to governance of audits related to processing personal data.

Ethics and compliance indicators

Number of registered speak up cases

Number of substantiated speak up cases: This is defined as the total number of speak up cases, where the allegation(s) or suspicion(s) investigated is supported or confirmed by evidence or facts.

Number of non-substantiated speak up cases: This is defined as the total number of speak up cases, where the allegation(s) or suspicion(s) investigated is not supported or confirmed by evidence or facts.

Number of ongoing speak up cases: This is defined as the total number of speak up cases, under review or investigation.

The number of registered speak up cases relates to cases reported within the specified financial reporting period – I April 2024 to 31 March 2025.

Exclusions: Where the allegations are not in scope (for example, cases of customer feedback, or issues around compensation and benefits), the case manager marks the case as 'out of scope' and closes the case in the case management system (where a speak up report was filed).

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